

ES Shaws & Sons Ltd Website Terms and Conditions

The ES Shaws & Sons Online website has been created by National Wholesale Confectioners Ltd t/a Sugro UK for ES Shaws & Sons Ltd.

1. Use of the ES Shaws & Sons Online Website

The ES Shaws & Sons Online website is provided to you free of charge for your personal use subject to these Terms and Conditions and our Privacy and Cookies Policy. By using the ES Shaws & Sons Online website you agree to be bound by these Terms and Conditions and our Privacy and Cookies Policy.

All orders and purchases made on the ES Shaws & Sons Online website will also be governed by the specific Product Terms relevant to ES Shaws & Sons Ltd.

THESE TERMS AND CONDITIONS DO NOT AFFECT YOUR STATUTORY RIGHTS.

2. Registration

You must ensure that the details provided by you on registration or at any time are correct and complete.

You must inform us immediately of any changes to the information that you provided when registering by updating your personal details.

3. Password and security

When you register to use the ES Shaws & Sons Online website you will be asked to create a password. You must keep this password confidential and must not disclose it or share it with anyone. You will be responsible for all activities and orders that occur or are submitted under your password. If you know or suspect that someone else knows your password you should notify us by contacting ES Shaws & Sons Ltd immediately through the supplied contact details.

If ES Shaws & Sons Ltd has reason to believe that there is likely to be a breach of security or misuse of the ES Shaws & Sons Online website, we may require you to change your password or we may suspend your account.

4. Limitations

You may not use the ES Shaws & Sons Online website for any of the following purposes:

- disseminating any unlawful, harassing, libellous, abusive, threatening, harmful, vulgar, obscene, or

otherwise objectionable material

- transmitting material that encourages conduct that constitutes a criminal offence, results in civil liability or otherwise breaches any relevant laws, regulations or code of practice
- gaining unauthorised access to other computer systems
- interfering with any other person's use or enjoyment of the ES Shaws & Sons Online website
- breaching any laws concerning the use of public telecommunications networks
- interfering or disrupting networks or web sites connected to the ES Shaws & Sons Online website
- making, transmitting or storing electronic copies of materials protected by copyright without the permission of the owner

ES Shaws & Sons Ltd reserves the right to remove material already posted on the ES Shaws & Sons Online website.

5. Availability of the ES Shaws & Sons Online website

Although ES Shaws & Sons Ltd aims to offer you the best service possible, ES Shaws & Sons Ltd makes no promise that the services at the ES Shaws & Sons Online website will meet your requirements. ES Shaws & Sons Ltd cannot guarantee that the service will be fault free. If a fault occurs in the service you should report it to ES Shaws & Sons Ltd through the supplied contact details and we will attempt to correct the fault as soon as we reasonably can.

Your access to the ES Shaws & Sons Online website may be occasionally restricted to allow for repairs, maintenance or the introduction of new facilities or services. ES Shaws & Sons Ltd will attempt to restore the service as soon as it reasonably can.

6. ES Shaws & Sons Ltd's right to suspend or cancel your registration

ES Shaws & Sons Ltd may suspend or cancel your registration immediately at our reasonable discretion or if you breach any of your obligations under these Terms and Conditions.

ES Shaws & Sons Ltd Privacy and Cookie policy

1. Using your information

Collecting your personal information helps ES Shaws & Sons Ltd to better understand what you need from us. We use your information to:

- manage and improve the Website.
- personalise our services to you.

- administer and operate your account.
- tell you about important changes to the Website and our services.
- understand your shopping behaviour to develop and improve our products and services.
- manage promotions, competitions, customer surveys and questionnaires.
- check and verify your identity to prevent or detect crime.

Your personal information is safe with us and will never be released to companies outside ES Shaws & Sons Ltd for their marketing purposes.

We may use and share anonymised information outside ES Shaws & Sons Ltd. However, we would like to reassure you that this never includes your personal information.

2. Cookies

In order to comply with new rules, we use a system of classifying the different types of cookies which we use on the Website, or which may be dropped by third parties through our websites. The classification was developed by the International Chamber of Commerce UK and explains more about which cookies we use and why we use them.

We only use strictly necessary cookies

These cookies enable services you have specifically asked for. For those types of cookies that are strictly necessary, no consent is required.

These cookies are essential in order to enable you to move around the Website and use its features, such as accessing secure areas of the Website. Without these cookies services you have asked for, like shopping baskets or e-billing, cannot be provided.